

Oakwood Healthcare System
18101 Oakwood Blvd.
Dearborn, MI 48123

2/22/01

Doyen Consulting, Inc.
125 Ottawa
Suite 355
Grand Rapids, MI 49503

Attention: Larry Schoff, President

Subject: Professional Services of Tricia Buckley

Dear Mr. Schoff,

I would like to submit this letter in regards to Tricia Buckley's performance while assisting our project team to successfully implement a significant laboratory system within the Oakwood Healthcare System environment. Tricia's primary technical skill set was used to analyze, design, build, test and trouble shoot complex interface transactions between foreign systems using our Cloverleaf engine.

While at this account, Tricia demonstrated excellent organizational and communication skills. She performed her assignments with a high degree of professionalism and integrity with an emphasis on quality and customer satisfaction. She was very productive and worked well with our team under the pressure of project deadlines. Tricia arranged her schedule to work within our timelines and was willing to assist us in off hours, post live stabilization activities where needed. This flexibility was greatly appreciated.

I would highly recommend her for other assignments at this account should the need arise. Tricia is very pleasant to work with and made an excellent contribution to the success of our team. We wish her the best of success in her consulting career and look forward to any opportunity to work with her again on future projects.

Sincerely,

Laurie Wells

Laurie Wells | Implementation Manager | (313) 724-4559