

February 5, 2001

To Whom It May Concern:

Geisinger Health System has engaged personnel from Doyen Consulting, Inc. for approximately one year. Doyen consultants have assisted the Information Technology Department in two separate projects.

The services that they have provided have been outstanding. They are professional and thorough. On one project, project management skills have been utilized. The consultants were highly skilled and knowledgeable, enthusiastic with reliable work habits and punctual in meeting deliverable timelines. The consultants adhered to our Organization's standards and guidelines.

I am impressed with the strong relationship that they have established with me as a client. The management tools that they have provided me have been beneficial.

I would highly recommend Doyen Consulting, Inc. as a solution for contracted assistance/project management. If you would like to discuss this further, please feel free to contact me.

Sincerely,

Jean A. Adams
Director, Information Technology
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